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**POLICY MANUAL**

*I.* ***History and Purpose***

The Potomac Valley Master Naturalist Program (PVMN) is a volunteer education program administered by the Potomac Valley Audubon Society (PVAS). It is an official local chapter of the West Virginia Master Naturalist Program. Its purpose is to help state agencies to maximize scarce resources and to reach out to new constituencies. The basic approach is to combine education with public service.

The West Virginia Master Naturalist Program (WVMN), developed in 2004, is one of the first in

the nation. It is administered by the West Virginia Division of Natural Resources. The Potomac

Valley Master Naturalist Program was established in autumn of 2006.

*II. Affiliation*

1. **Documents**: The official documents for affiliation with the West Virginia Master Naturalist Program - *Petition for Chapter* and *Affiliation Agreement* – are on file with the WVMN Program. The Chairperson or Co-Chair/Coordinator of Operations/Logistics of the PVMN Coordinating Committee shall be responsible for ensuring that these documents are current.
2. **Responsibilities of Co-Chairs**: The Chairperson or Co-Chair/Coordinator of Operations/Logistics shall communicate regularly with the WVMN to keep abreast of any changes in the state program, requirements, or policy. They or their designated proxy shall represent the PVMN at State MN Coordinators’ meetings.

*III. Bylaws*

The PVMN shall be governed by the *Potomac* *Valley Master Naturalists Chapter Bylaws.* In the event of a conflict between the Policies set forth in this Policy Manual and those of the *Potomac Valley Master Naturalists Chapter Bylaws*, the policies of the *Potomac Valley Master Naturalists Chapter Bylaws* shall govern.

*IV. Coordinating Committee*

The Coordinating Committee consists of (1) the Chairperson or Co-chairs, Coordinators (3) and the Treasurer, whose positions and responsibilities are described in the Bylaws, (3) additional officers listed below, and (4) any *ad hoc* members named by the Coordinating Committee. The list below includes position descriptions for all members of the Committee.

***Chairperson:*** Responsible for

* The general operation of the chapter and organization of training classes, coordinating local volunteer work, Financial records, and other activities.
* Presiding over and ensuring committee meetings and chapter meeting are held.
* Ensuring the annual chapter meeting is scheduled, planned, and includes election of new committee members and recognition activities.
* Working with the Recorder in securing committee meeting place and ensuring Coordinating Committee meetings are held regularly, preferably monthly. Ensuring the Recorder. responsibilities are met. Including agendas are sent in advance of, and minutes are taken at, each committee meeting and distributed prior to the next meeting.
* Ensuring the Financial and Co-Chair roles and responsibilities are fulfilled
* Keeping current the PVAS affiliation agreement and the three PVMN documents: *PVMN Chapter Bylaws, Policy Manual, and Guidance and Implementation* document.
* Representing the Chapter on the WVMNAC quarterly meetings and maintaining open communication with WV Department of Natural Resources Wildlife Resources Section Master Naturalist Administrator.
* Communicating any changes in the WVMN program requirements, or policy to the coordinating committee.
* Working with the committee to delegate duties as necessary.
* Educating members about the committee and finding candidates for election to the committee.

***Co-Chair/Coordinator of Operations/Logistics:*** Responsible for

* Assuming responsibilities listed under Chairperson if that role is unfilled.
* Processing participant applications and registration.
* Providing scholarship applications to interested students.
* Working with PVMN treasurer to verify trainee payments and other spending relating to the course.
* Managing PVMN publicity in cooperation with PVAS writer/editor.
* Secures WVMN manuals and name badges for current class and arranges for payment to WVDNR with the PVAS treasurer.
* Securing supplies and extra materials provided to current class (loupes, lanyards, and other similar items).
* Securing volunteer agreement and photo waiver from all chapter members annually.
* Actual training day supervision, working with Facilitator and other committee members.
* Working with Co-Chair/Coordinator of Operations/Logistics to create and distribute agendas for each class.
* Ensuring the Facilitator role and responsibilities are met.
* Handling all printing and graphic designs and quotes for sign, banners, and posters used for official chapter activities.
* Recruiting new members.

***Co-Chair/Coordinator of Instruction and Training Program:*** Responsible for

* Identifying, contacting, and communicating with instructors. Finds instructors that are able and willing to present the classes ( core, elective courses and natural history workshops).
* Drafting the master schedule for next year’s core and elective classes by determining site locations, locations where classes will be held, and instructors for each class.
* Presenting the draft course schedule with classes, instructors, and locations, etc. to the coordination committee for review and for final approval.
* Providing for and organizes opportunities for workshops needed for PVMN annual re-certification. Works with committee to determine workshops electives with the on-going schedule of classes.
* Sending welcome letter to instructors including the subject and date of their class. Provide instructors with a copy of the state’s *Suggestions for Instructors*, with the subject, date, time, and place filled in, and copies of the relevant *Class Description* and *Class Outline*.
* Confirming with instructors each month prior to next classes. Contacting instructors to confirm schedule, location, time, set up and supply needs, directions to the site, etc. and provide instructors logistical information (lodging and travel directions).
* Securing and delivers training supplies.
* Ensuring Facilitator, Recognition and Data Management Coordinator roles responsibilities are completed.
* Arranging for back-up instructors.
* Securing instructors’ biographies and maintains a file of these documents.
* Maintaining and updating a master list of instructors, their names, email addresses, mailing addresses, phone numbers, and subject taught.
* Providing template for participants’ class/instructor evaluations.
* Reviewing and sharing participants’ class/instructor evaluations with Coordinating Committee.
* Maintaining a local list of course participants and keep track of their training and volunteer hours.
* Providing for all classes and workshops held at NCTC the attendee list to be distributed to NCTC Security.
* Creating a waiting list for future workshops when the class is full.
* Sending out monthly email or letter to Co-Chair/Coordinator of Operations/Logistics, Facilitator, and students announcing the next class and any special instructions for the class.
* Planning and organizing for next year’s classes, incorporating feedback to make next year even better. Consider instructors evaluation and future availability. Look for new instructors and courses. Consider what electives could be offered.
* Writing letters of thanks to instructors following their presentations and submits requests for honorarium payment to PVMN treasurer.

***Co-Chair/Coordinator of Volunteers:*** Responsible for

* Providing and organizing opportunities for volunteer hours needed for PVMN annual re-certification.
* Collecting and advertises information about volunteer opportunities, using PVAS web site, newsletter, and/or email communications.
* Following- up with each course graduate to make sure they have found a suitable volunteer project.

***Facilitator :*** *Responsible for:*

* Performing actual training day supervision.
* Working with the Co-chair for Instruction and Training Program for obtaining details of classes and field trips, and to obtain the MN equipment and supplies needed.
* Confirming arrangements with contact person at each class location.
* Providing Co-chairs information on class facility to share with students (parking and unloading areas, bathrooms, eating facilities, and any special needs).
* Identifying and arranging for instructional supplies for each class (including computer and audiovisual equipment and accessories).
* Distributing supplies for each class (brochures, books, and other handouts)
* Planning and purchasing snacks/refreshments and related items for each class (paper supplies, trash bags, and kitchen items).
* Setting- up and maintains snack and supply tables during each class
* Transporting and storing extra supplies between classes.
* Storing, transporting, and setting- up PVMN signs, posters, and easels for master classes
* Providing class facility information to students (parking and unloading areas, bathrooms, eating facilities, and any special needs).
* Arranging for and collecting class sign-in sheets for each class and sends them to the Data Management Coordinator.
* Collecting and maintaining participants’ class/instructor evaluations and shares evaluations with Coordinating Committee.

***Treasurer/Registrar:*** Responsible for

* Collecting and tracking all PVMN monies collected.
* Conferring with PVAS Treasurer on PVMN purchases and bank deposits.
* Submitting monthly financial reports to PVAS Treasurer and to PVMN Coordinating Committee.
* Keeping records of participant registration for all classes and workshops and communicating registration information to the class/workshop instructor.
* Assisting Co-Chair/Coordinator of Operations/Logistics in tracking applicants and informs applicants when admitted to class or placed on waiting list.
* Issuing receipts for all fee payments received.

***Recorder:***Responsible for:

* Recording minutes of all meetings, including date, location, and a list of attendees.
* Working with the Chairperson to determine the agenda, and distributing agendas prior to meetings.
* Distributing minutes to all Coordinating Committee members prior to the next meeting.
* Maintaining and providing access to files of minutes and records from Coordinating Committee meetings, chapter meetings, and other official proceedings.

***Recognition Coordinator:*** Responsible for:

* Consulting with the Facilitator to obtain and verify the student records of candidates for PVMN recognition and certification.
* Maintaining and updating the PVMN certification badge design.
* Ordering PVMN certification badges from manufacturer.
* Ordering patches, course completion certificates, and final certificates from the state WVMN office.
* Making all arrangements for other graduation recognition items as directed by the Coordinating Committee.
* Planning and conducting the closing Recognition Event for the program year.
* Distributing certificates and pins to graduates who have completed the required training and volunteer hours.
* Forwarding certification information (when requirements for certification are met) to the WVMN State Coordinator.
* Securing recognition for applicants who complete course work and certification requirements
* Ensuring the Data Management Coordinator role and responsibilities are met.
* On an annual basis collecting and recording volunteer hours and continuing education credits from Master Naturalists wishing to recertify.
* Updating, printing and laminating of wallet cards for each member that qualifies for recertification.
* Reviewing recertification records once annually, prior to the annual meeting, to determine which members qualify for the 5 year Service Award.

***Data Management Coordinator***: Responsible for:

* Working with the committee members to ensure all forms in use capture sufficient student and member information as needed for efficient data management.
* Providing and maintaining templates for class sign-in to ensuring information needed for verification and recognition is included: Date, Class title, Instructor name, Location, Credit hours, Printed name of student, Line for student signatures, Lines for additional students to print names and signatures.
* Collecting and maintaining records of all class work and volunteer activities completed by PVMN candidates for certification or re-certification.
* Maintaining electronic files for these records.

***Ad hoc Members:***

Ad hoc committee members are named by the Coordinating Committee. All active members of the chapter, both students and those who have already completed certification shall be eligible to be Ad hoc committee members.

*V. Certification/Recertification Requirements*

A. **Requirements**: To be certified as a Master Naturalist by the state of West Virginia a candidate must complete 64 class hours of instruction and 30 hours of volunteer service. To be re-certified annually a candidate must complete a minimum of 8 class hours of instruction and 16 hours of volunteer service between January 1 and December 31.

B. **Certification Timing and Extensions**: Normally a candidate for Master Naturalist certification is expected to complete the initial coursework and volunteer requirements within a one-or-two-year period. If requirements have not been completed by the end of the second year but the candidate communicates his/her intention to complete and requests an extension, such extension may be granted by consensus of the Coordinating Committee. The extension will not exceed one year.

A *certified* Master Naturalist who has not completed requirements for re-certification during any calendar year but who desires to remain in good standing as a chapter member and intends to complete requirements may request a time extension. Such an extension may be granted by consensus of the Coordinating Committee, but will not exceed three years. All course work and volunteer hours must be completed in the same calendar year and cannot be carried over. Until the course work and volunteer hours required for annual re-certification have been completed, the Master Naturalist is considered to be inactive.

*VI. Honorary Membership*

Any person who (1) lives or works within the PVAS/PVMN membership area, and (2) meets the qualifications for Honorary Membership as described in the By-Laws may be nominated for such membership by any PVMN member in good standing. The nomination must be submitted to the Coordinating Committee for approval by majority vote. If approved, the nomination will then be submitted for a vote by the general PVMN membership at its annual meeting. Action may also be taken by phone or electronic-mail (e-mail) by an affirmative vote of a simple majority of the chapter members. Such action must be reported to the full Coordinating Committee within three days of taking the action, and must be recorded in the minutes for the following Coordinating Committee meeting.

*VII. Training/Instructional Program*

A. **Description**: In compliance with the West Virginia Master Naturalist Program requirements, the initial training program of PVMN consists of a total of 64 class hours. Forty-eight class hours include the following required core courses and hours: General Ecology (4); Aquatic Habitats (3); Wetland Habitats (3); Terrestrial Habitats (3); Nature Interpretation (4); Habitat Improvement (4); Names, Identification, and Classification (1); Recording, Preserving, and Sharing (4); Amphibians and Reptiles (3); Birds (4); Insects and Other Invertebrates (4); Mammals (3); Trees and Woody Plants (4); Wildflowers and Weeds (4). The remaining 16 hours of instruction consist of any natural history electives chosen by the Co-Chair for Instruction and approved by the Coordinating Committee.

B. **Class size**: Class size for all core courses and electives is normally limited to 20 participants and therefore attendance shall be limited strictly to MN certification candidates only. The Co-Chairs may also consider requests from certification candidates in other state MN chapters to attend specific make-up classes; however such class attendance will always be on a space-available basis. Exceptions to the class size limit may be made by the Coordinating Committee as necessary, in its sole discretion, to accommodate a larger number of applicants in a specific year or to allow attendance by candidates that need to make up a specific class. Requests for class attendance by other than a certification candidate will not be considered.

C. **Eligibility**: The PVMN program is open to all residents of the PVAS membership area who are age 16 and older. It is also open to certification candidates from other West Virginia MN chapters who need to make up specific classes.

D. **Application Process and Payment of Fees**: When a PVMN training program is to be offered, appropriate advertising, application information, and application forms are released to the public via the PVAS newsletter and web site, and through the local media, with a stated deadline for application. After the deadline date has passed, applications are reviewed by a committee appointed by the Co-Chair for Operations/Logistics. When an applicant is accepted into the program he/she is informed by the Co-Chair for Operations/Logistics and may either decline the offer or accept and pay the program tuition. All fees are expected to be paid in full before the first class of the program year. An applicant is officially enrolled only after the program fee is received. A letter is sent to inform those who are not accepted. Applications are not held from year to year.

E**. Refunds**: A full refund of tuition payment will be given, upon request from an enrollee, up to the beginning date of the first class of the program year. If it is necessary for a student to withdraw during the program year, a pro-rated refund will be given up to the date when half the program year is complete, that is, 32 class hours. After that time, no refunds will be given.

F**. Scholarships**: Normally PVMN provides one full-tuition scholarship annually, which may be disbursed to one or more students. Additional scholarships may be offered if PVMN receives private contributions that are designated for scholarships. A simple announcement of the availability of scholarships will be made when the MN program is advertised for the year. The Co-chair for Operations/Logistics will provide scholarship applications to interested persons. The completed scholarship applications will be reviewed and evaluated by a committee appointed by the Executive Director of PVAS and by the PVMN Co-chair for Operations/Logistics. Scholarships will be awarded on the basis of the applicant’s need, merit, and his/her potential for contribution to environmental education. The Scholarship Application form will spell out any stipulations that cover a no-show or drop-out situation.

G. **Training manuals and other supplies**: Each enrolled student receives the following, provided by the state MN office, and paid for by the program fee which is sent by PVMN to the state office: West Virginia Master Naturalist Program Manual, name tag/pin, and any natural history brochures and booklets provided by the state Department of Natural Resources. In addition, each student receives certain supplies chosen by the Coordinating Committee such as WVMN lanyard, loupe magnifier, “Rite In The Rain” note pad, magnifying box, plastic magnifier, field guides or similar items. Individual class instructors may provide additional course supplies at their own discretion.

**H. Class Attendance**

For each class offered enrolled students are expected to remain in attendance during all scheduled hours, including labs and field exercises, Students leaving a core class early shall be deemed to have missed the class entirely and be required to retake the class. Students leaving elective classes will only be given credit for actual hours of attendance. Actual hours of attendance shall be tracked by requiring students to sign in at the beginning of each class session and sign out at the end of each class session. It is the responsibility of the student to sign in and sign out for each class and field session.

**I. Missed Classes**: Each PVMN candidate will keep a personal record of classes completed and any classes missed in the initial training program, in addition to the official records kept on file by the Co-Chair for Operations/Logistics and the Data Management Coordinator. It is the responsibility of the candidate to enroll in a make-up class for any missed class, either in a subsequent program year offered by PVMN or at a class offered by another WVMN chapter. If the candidate completes such a make-up class he/she must inform the Co- Chair for Operations/Logistics so that records can be updated.

If a candidate has paid the full course tuition for the initial training program, but has missed one or more of those classes, then that person may take make-up classes in the subsequent PVMN program year at no additional charge. Vouchers for missed classes may be issued at the Registrar’s discretion to facilitate the Registrar’s own record-keeping. Classes taken with other WVMN chapters are subject to the other chapter’s fees.

J. **Recognition Event**: A Recognition Event will be held at the conclusion of the Training/Instructional program year. Master Naturalist candidates will be recognized as follows:

1. All class enrollees will receive a gift or memento designated by the Coordinating Committee, such as a framed class photograph.

2. All candidates who have completed 64 instructional hours will receive a class completion certificate.

3. All candidates who have completed 64 instructional hours and 30 hours of volunteer service will receive (a) the class completion certificate; (b) the final WVMN Certificate, (c) an embroidered WVMN patch, and (d) a PVMN badge with the candidate’s name and his/her official certification.

4. Candidates for re-certification will receive a signed certificate showing the year of re-certification.

**K. Inactive Status and Termination**: In the following cases a Master Naturalist or a candidate will be placed on inactive status: (1) if the candidate has not completed the initial coursework and volunteer requirements within his/her first two years of enrollment, and has not requested and received an extension of this time period; (2) if a certified Master Naturalist has not completed requirements for re-certification within any calendar year and has not requested and received a time extension. All requests for extensions are the responsibility of the individual. Inactive members are not eligible to attend the annual Recognition Activity/Workshop.

A Master Naturalist candidate or a certified Master Naturalist who has been on inactive status for a period of three consecutive years and has not taken action to bring his/her requirements up to date will be notified of their termination from membership in PVMN by the coordinating committee.

*VIII. Instructors*

A. **Qualifications**: Instructors for the PVMN initial training program and for advanced training workshops and electives are generally fully qualified in terms of degree, teaching certification, teaching experience, and/or recognized local expertise. Certified Master Naturalists are eligible to teach PVMN classes. The Co-Chair for Instruction will keep files of all instructors, including biographical information, for any PVMN classes taught.

B. **Honorarium**: A fifty-dollar ($50) honorarium is offered to each instructor of a PVMN class or workshop. The amount will be the same for each instructor regardless of the class length. After completion of a class the honorarium will be sent to the instructor (s) for that class, accompanied by a thank you letter signed by the Co-Chair for Instruction.

C. **Evaluations of Class and Instructor**: Each class participant will complete a class/instructor evaluation form at the end of each class. Copies of these evaluation forms are kept on file by the Co-Chair for Instruction for one year and are available to instructors for review.

*IX. Volunteer Opportunities and Guidelines*

**Purpose**: In addition to training, certification as a West Virginia Master Naturalist requires 30 hours of approved volunteer work. Maintaining certification in subsequent years requires 16 additional hours of volunteer work as well as 8 hours of advanced training.

The purpose of volunteer work is to provide a service to the community with regard to natural resources, and to help the volunteer gain knowledge and experience. Volunteer Projects must either involve educating the public or enhancing the natural resources of our state.

**Guidelines for projects**:

All ideas for Volunteer Projects must be approved in advance by the Coordinating Committee. If the Coordinating Committee has difficulty deciding whether a Volunteer Project is appropriate for credit as volunteer hours, the Coordinating Committee will consult with the State Advisory Committee for guidance.

In keeping with the State MN guidelines outlining what constitutes an approved Volunteer Project a Volunteer Project must take place in the state of WV. Therefore to receive credit for volunteer hours completed, including those performed in service of PVAS, a Volunteer Project must have taken place in WV.

Volunteer Projects taking place in WV and supporting the advancement of conservation, resource management and protection, fundraising for camp scholarships, MN course support, clerical work such as taking minutes, coordinating tours and trips that will enhance the MN participant’s knowledge about a natural history subject, etc., including participation on the PVMN Coordinating Committee, will be accepted for volunteer credit.

Travel time in excess of 30 minutes may be counted towards volunteer hours for MN instructors or presenters.

Advocacy work may not be counted as volunteer time nor is time spent on committees formed for other specific projects (such as watershed groups, land trusts, or similar groups). The Membership Services Committee is responsible for collecting and advertising information about volunteer opportunities, using PVAS web site, newsletter, and/or email communications.

**Volunteer Agreement:** Every certified Master Naturalist and candidate for certification will complete and submit a WVDNR and/or a PVAS Volunteer Agreement each year, to be kept on file by the Co-Chair for Operations/Logistics.

**Student Volunteer Service Record**: When applying for certification or re-certification, the candidate will submit a *Student Volunteer Service Record* that includes the project descriptions and dates, the number of hours on each date and the signature of the supervisor or contact for the volunteer project (s). These records will be kept on file by the Co-Chair for Operations/Logistics, and entered into a data file by the Data Management Coordinator.

*X. Re-certification process, advanced training, and workshops*

Annual advanced training totaling a minimum of 8 hours in a minimum of 2 separate subject areas is required to maintain certification. Classes and workshops that qualify as advanced training may also be used by students in the initial training courses as electives. Advanced training should not repeat the same basic information on a subject that has already been covered in the initial training program. However, an advanced training opportunity that covers the subject in more depth or from a different perspective could qualify.

Master Naturalists may attend and receive credit for workshops other than those sponsored by PVMN. Generally classes offered by other MN chapters in West Virginia as well as classes offered by PVAS (ex: Birding 101) and recognized environmental groups (ex: Cape May Bird Observatory, Smithsonian Institute, NCTC) are approved for PVMN elective credit Any other classes will be reviewed by the Coordinating Committee for appropriate content and number of credits.

A PVMN member or candidate, who desires credit for an elective class, course, or workshop offered by an organization other than PVMN, or recognized environmental groups, must provide a description of that class in advance to the Coordinating Committee. The approval/denial of the request will be communicated to the PVMN member making the request as soon as possible. In general, educational TV programs, movies, or videos on a natural history subject do not count as advanced training except when viewed during an approved lecture or workshop. Travel time to an advanced training event will not count toward hours.

The PVMN Membership Services Committee is responsible for offering and coordinating 3-4 annual workshops designed to assist PVMN with recertification hours and the Annual Recognitions Activity/Workshop available only to currently certified Potomac Valley Master Naturalists.

The Data Management Coordinator maintains records of advanced training completed by all candidates for PVMN re-certification.

Elective credits will be granted on an hour-for-hour basis. College or university classes, either undergraduate or graduate, will be limited to the number of credit hours.

*XI. Forms and other documents*

: *Potomac Valley Master Naturalists Chapter Bylaws*, this *PVMN Policy Manual*, and the *PVMN Guidance and Implementation document*.

West Virginia Master Naturalist Program Advisory Committee (WVMNAC) Bylaws

*XII. Adoption and Amendment of Policy Manual*

The PVMN Policy Manual and any future additions or amendments to this document shall be approved and adopted by majority vote at any meeting of the Coordinating Committee where a quorum is present. If a quorum is not present, voting on the proposed amendment and/or addition shall be pended forward until the next meeting of the Coordinating Committee. The Policy Manual and/or any amendments may also be circulated to the general membership for information and unofficial comment.

This Policy Manual was originally approved by PVMN Coordinating Committee in December 2008. This document has been revised in October 2014 and May 2010.